## Congress of the United States Washington, DC 20515

March 19, 2018

Honorable Tom Cole
Chairman
Subcommittee on Labor, Health and Human Services, Education, and Related Agencies
Committee on Appropriations
2358-B Rayburn House Office Building
Washington, DC 20515

The Honorable Rosa L. DeLauro
Ranking Member
Subcommittee on Labor, Health and Human Services, Education, and Related Agencies
Committee on Appropriations
1016 Longworth House Office Building
Washington, DC 20515

Dear Chairman Cole and Ranking Member DeLauro,

We are deeply concerned about excessive wait times and declining service at the Social Security Administration (SSA). We urge you to support robust funding in FY2019 so that SSA can work to reduce the unconscionable delays faced every day by Americans who are trying to access their earned benefits.

Social Security is an essential component of economic security for American workers; almost all workers are contributing to Social Security and earnings its benefits. The income Social Security provides is vital for retirees, families who have lost a breadwinner, and workers who have suffered a career-ending injury or illness. It is impossible to overstate the importance of the program to the 62 million people who are receiving benefits. For 6 in 10 retirees, Social Security provides the majority of their income. And nearly 4 in 10 widows have almost no income other than Social Security.

Despite the importance of Social Security and its strong level of public support, funding to operate Social Security fell by 11 percent from 2010 to 2017, after accounting for inflation. Yet over the same time span, the number of individuals who are receiving benefits increased by nearly 15 percent as the baby boom generation ages. This increase has led to a predictable and justifiable need for higher funding for SSA so it can serve more people.

Because of budget cuts, SSA has been forced to close offices and reduce the hours of operation at those left open, leading to lengthy delays. The majority of callers to SSA's 800-number can't get through because of busy signals and long hold times. And each year, thousands die waiting for a decision on whether they are eligible for disability benefits, while many more endure years without income, in the process exhausting their life savings and even losing their homes.

These are problems that can only be resolved by providing increased funding for SSA. Without more robust funding, waiting times, benefit delays, and service problems will only grow worse – something that none of our constituents want.

Social Security is essential to American families. We urge you to support more resources for SSA so Americans can receive the benefits they are counting on.

Sincerely,

Joseph Crowley

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Dwight Evans

Brenda J. Boy

Brendan F. Boyle

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